



Bicycles Onboard ERL Trains

Passenger Guide | Effective 12 February 2022



Types permitted onboard the trains



Bicycles



Foldable bicycles



Scooters

Bicycle transportation charge: **FREE** with every fare-paying passenger

Days permitted:	Foldable Bicycles / Scooters	Bicycles / Scooters
Monday - Friday (all day)	✓	✗
Saturday - Sunday & National Public Holiday (all day)	✓	✓

3 B's
when travelling
with your bicycle
onboard

1 Be
with your
bicycle
at all times

2 Be
sure that you and
your bicycle are
not causing any
obstruction

3 Be
considerate
of other
passengers





Enter/exit station through the wide aisle gate



Carry your bicycle when using the staircase



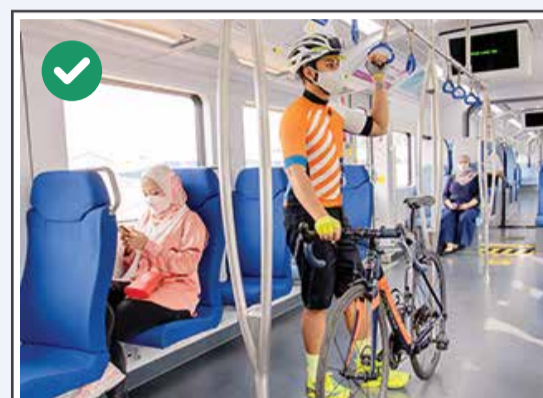
Take the lift



Allow other passengers to board and exit first



Keep bicycles away from the doorway



Be with your bicycle at all times



Do NOT ride your bicycle on the platform



Do NOT use the escalator



Do NOT sit on your bicycle while onboard



Do NOT cause obstruction



Do NOT use the hand rail to hang your bicycle

Terms and Conditions

Access

- Only one bicycle/scooter per passenger is allowed.
- Passengers must enter/exit the station through the wide aisle gate.
- Carry or walk your bicycle upon entering the station (including on the platform).
- You can take your bicycle/scooter into the lift but priority must be given to passengers with disabilities and reduced mobility.
- You can board the train through any door and park your bicycle neatly away from the doorway.
- Allow other passengers to board and exit the train first.
- Foldable bicycles/scooters can be placed within the bottom luggage compartment (where available).

Reminder

- Passengers must exercise caution during boarding and while onboard to avoid injury to other passengers or damage to their belongings or the train interior.
- Use of luggage compartment: Give priority to people with travel luggage.
- Ensure your bicycle/scooter is clean, and free from mud and grease.
- Keep an eye on your bicycle/scooter at all times while onboard the train and within the station.

General

- Children (6-15 years) bringing bicycles onboard must be accompanied by adults.
- Express Rail Link Sdn Bhd (ERL), as the train operator, reserves the right, to refuse to carry your bicycle/scooter, even if it has been accepted on a previous occasion or is normally accepted, if in our opinion –
 - i. it might cause injury, danger or inconvenience, or damage to property;
 - ii. there is not enough room for it;
 - iii. its loading or unloading may cause delay to trains;
 - iv. it is not carried or packaged in a suitable manner; or
 - v. it might cause obstruction in the event of an emergency evacuation of the train.
- Passengers are fully responsible and liable for their bicycle/scooter at all times.
- Charging of e-scooters at stations or onboard the train is not allowed.
- The bicycle transportation is subject to these terms and conditions, and also to the ERL's Conditions of Carriage. A copy of ERL's Conditions of Carriage is available at its ticket counters and on its website www.KLIAekspres.com.

